

Feline & Canine Waiver Pet & Owner Information

Owner Name:	City:
Address:	Postal Code:
Home Phone:	Cell Phone:
Email:	Work Phone:
Alternate contact person & Phone number:	
How did you hear about us?	
Veterinary clinic:	
Pets name:	Breed:
Is your cat spay/nurtured? Yes <input type="checkbox"/> <input type="checkbox"/>	Male <input type="checkbox"/> Female <input type="checkbox"/>
Color:	Birthday/Approximate age:
Is your pets' shots up to date? Yes No <input type="checkbox"/> <input type="checkbox"/>	Date of last shots:
Alternate Contact Person and Phone Number:	
How did you find out about us?	
Veterinary Clinic:	
Is your pet comfortable with a groomer? Yes <input type="checkbox"/> No <input type="checkbox"/> Unsure <input type="checkbox"/>	
Is your pet comfortable with other dogs? Yes <input type="checkbox"/> No <input type="checkbox"/> Unsure <input type="checkbox"/>	
Is your pet comfortable staying in a kennel? Yes <input type="checkbox"/> No <input type="checkbox"/> Unsure <input type="checkbox"/>	
Please provide any additional important information (e.g. allergies, bumps or blemishes, medical conditions, skin sensitivities, hip dysphasia, temperament issues):	

Our goal is to ensure you're satisfied with every visit. If you are unhappy with your pet's haircut, for any reason, please advise us immediately or within 3 days of your visit so that we may rectify the problem. After 3 days due to hair growth and outside conditions we are unable to re-do a haircut.

My pet's vaccinations are up-to-date, and I will provide proof of current vaccinations. Your pet is important to us. Because we care about your pet's safety and well-being, we want to assure you that every effort will be made to make your pet's visit as pleasant as possible. Due to the various conditions of some pets (i.e. matting, temperament, nervousness, aggression, medical conditions, etc.) the grooming process can take up to **6 hours**. In the best interest of your pet we request permission to obtain immediate veterinary treatment should it become necessary.

- I hereby grant Kenny's K9 and Wellness Centre permission to seek emergency veterinary care. I further agree that I am financially responsible for any medical treatment my pet(s) receive(s) while and/or resulting from attending Kenny's K9.
- I am financially responsible for any harm to any person(s) or pet(s) that is determined to have been caused by my pet(s); such determination will be made by the management of Kenny's K9 after a careful review of the circumstances. The Owner's liability and responsibility will extend to cover all medical and/or Veterinary costs resulting from the Owner's pet's behavior. Kenny's K9 will not be held responsible for clipper burn and/or minor nicks resulting from grooming of matted, neglected coats or for irritation caused by removing coat from pets possessing mild to severe skin allergy, nor will we be held responsible for stressful effects grooming may have on a geriatric pet.
- Kenny's K9 is not responsible for any allergic reactions resulting from the manufacturer recommended usage of any products. We take great care in selecting the best natural products and have few situations with reactions-in saying this, your dog/cat may have extreme needs that go beyond the care we provide. Please let us know within 24 hours and we will do everything we can to help-even if it means giving your dog/cat an extra oatmeal bath.
- Kenny's K9 is not responsible for pre-existing medical conditions or the aggravation of those conditions, such as, but not limited to, heart disease, arthritis, obesity, infections, or any other medical problem that may be affected by the grooming process.

- The health of each pet is Kenny's K9 number one concern. If Kenny's K9 feels the safety or well-being of the owner's pet and/or grooming associate is in jeopardy, a muzzle may be used, or services refused or discontinued. Should the groom need to be discontinued, the owner is still responsible to pay a \$25.00 handling fee.
- If your scheduled appointment is not cancelled 24 hours beforehand Kenny's K9 reserves the right to charge for that appointment.
- 4. Due to the Nature of matted fur, the more severe the matting the greater the risk of injury. In these cases, it is not humanely possible to brush out or comb the Matts out and the dog must be shaved down. A Matting Fee is charged in these cases starting at \$25.00. Kenny's K9 reserves the right to refuse service to customers who pose a threat to our employees and other pets in our care, whether it is an aggression problem, health problem, or parasite problem.
- Should the owner's pet expose the unit or salon with parasites there will be an additional \$50.00 charge to cover Kenny's K9 expense for fumigation of the premises.
- Right to refuse service – Kenny's K9 has the right to refuse service for any reason it deems. In the event of a dog/cat that cannot be groomed safely without danger to the groomer/employees/or others, Kenny's K9 will use muzzles, straps, slip leads, etc on dogs, but only a muzzle created especially for cats on felines (air muzzle). Grooming services may be stopped mid-groom if necessary for the safety of the dog/cat or groomer. Grooming fees may still be applied.
- Duty to disclose – I have disclosed and will continue to disclose on an ongoing basis, any and all medical or other conditions, including but not limited to personality concerns or behaviors that may affect, limit or prevent my dogs/cats ability to be at Kenny's K9.
- I have read and fully understand the terms of this grooming policies, procedures and dog/cat release, waiver of liability, assumption of risk and indemnity agreement (the agreement) and understand that I have given up substantial rights by signing it and have signed freely and voluntarily without any inducement, assurance or guarantee and intend it to be a complete and unconditional release of liability to the greatest extent permitted by the law and agree that if any portion of this agreement is held to be invalid or unenforceable. The remainder of this agreement shall remain in full force and effect. I agree that is intended that all terms of this agreement control despite any statute or law that would otherwise protect me or my dog(s) / cat(s).

_____ Signature of OWNER/REPRESENTATIVE

_____ DATE

. I _____ give permission for my pet(s) picture(s) to be published by Kenny's K9

without compensation.